



# Gift Card Replacement Request

Be certain to keep a record of all card numbers that you are sending back for exchange.

Complete and print this form and return it with your card(s) to:

SVM Replacement Center  
200 East Howard Ave  
Suite 220  
Des Plaines, IL 60018

Replacement orders valued at less than \$150 will be mailed to you through the US Postal Service via First Class Mail at your risk. Please allow up to ten days for shipping.

Replacement orders valued at over \$150 will be sent FedEx Ground and a shipping fee of \$8.95 will be deducted from the value of your gift card. Replacements of deactivated cards will not be charged for shipping. Replacements sent via FedEx will require a signature. If you would like your replacement card(s) sent to a business address, please enter the appropriate business name and address below.

Remaining card balances may be subject to refund as required by law.  
Please call SVM at 1-800-786-8028 if you wish to inquire about a refund.

Name:

Daytime Phone:

I would like the cards shipped to:

Street Address:

Unit:

Business Name:

City:

State:

Zip Code:

Number of cards being returned:

Why are you returning the card(s)?

Card does not work at the register/pump.

I do not have a store near me that will accept the card.

I would like to exchange this card for:  
***(A fee of 15% will be deducted from the balance of your gift card for exchanges)***

Other (please explain)